



Panel 2 -- What Competencies do Today's
Knowledge Professionals Need to Lead Knowledge
Organizations in the 21st Century?

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Question 2: What we have learned

- There is a strong consensus that experience and skills are critical competencies – not just knowing “about” KM but being able to “do” KM
- Theory is important, but given that KM is an applied discipline “practice” is a key competency
- There is also a consensus that a successful KM professional understands both the art and the science of KM – the hard and soft sides of KM
- KM professionals in strategic positions need to have several types of “intelligence” to succeed

What Have Our Panelist Learned

- KM Competencies
- “Know” versus “Do”
- Necessity of different types of Intelligence
- Competencies Alignment with Responsibilities

Question Two Panelist



**Dr. Suliman
Hawamdeh,
University of North
Texas**



**Denise Lee, Price
Waterhouse
Coopers**

Question Two Panelist



**Ed O'Neal, Shell
Exploration and
Production
Company (SEPCo)**



**Lesley Shneier,
World Bank Group**

Question Two Panelist



**Mike Stelzer, Ernst &
Young LLP**

Capturing Knowledge

- This event is being video recorded
- A transcript of this event is being recorded
- There is a Knowledge Board – (Available are Sticky Note Pads and Pens) -- Please share what you know by writing your knowledge on a Sticky Note and posting it on the knowledge board

Open Dialog

- Let's have an enriched discussion
 - Moderator to Panelists
 - Participants to Panelists
 - Panelists to Participants
 - Panelists to Knowledge Board
 - Participants to Knowledge Board
 - Knowledge Board to Moderators